## **P14 Sandy R**

**P14 Sandy R** [00:00:01]  
Yes, OK, so can I close this in call messages now?

**Evelyn Boodaghians** [00:00:05]  
Yeah, we're not going to use that anymore, OK.

**P14 Sandy R** [00:00:07]  
All right, now you're bigger, all right.

**Bookmark: Background and family history**

**Evelyn Boodaghians** [00:00:10]  
So Sandy, just to start off, can you tell me a bit about yourself, maybe where you live, what you do for fun or for work or anything you're comfortable sharing?

**P14 Sandy R** [00:00:19]  
So I was born Ohio, but military. So we move because we had no family there. We moved back to Pittsburgh almost immediately. I lived half of my life in Pittsburgh. I went to Arizona State and then I had a son. So we moved to Florida so that we could be around family. And I've been in Florida since 99 until about 8 months ago my mom got breast cancer. So I'm up here now trying to be a caregiver. So I've been traveling back and forth a lot. The kids are in sports, they're in school. I have a 25 year old, an 18 year old and a 16 year old. And whenever I'm going back down to Florida, it seems everything's crazy all the time. So I signed up for that Uber Eats and Instacart.

**Bookmark: Challenges with food delivery services**

**P14 Sandy R** [00:01:18]  
But for the past 20 years, I've cooked breakfast, lunch and dinner until the past year and a half.

**Evelyn Boodaghians** [00:01:25]  
And.

**P14 Sandy R** [00:01:27]  
I end up spending so much money on delivery fees. I signed up for their annual just flat payment and I couldn't believe when they sent me the notice of the hundreds of dollars that I was saving in delivery fees. And but I got to tell you that the price of the food for delivery has went up significantly in just the past year and a half. Like, I know I've seen it in my grocery bill and, you know, the kids always want a snack after school. So, you know, we'll stop and do that or they'll order something. But it's gotten really crazy that I'm like, you know, guys, we need to step back a little bit. I got one kid that just graduated college and we let him graduate with zero debt. And my second one just started this summer. Well, he did the dual enrollment. I don't know if you know what that is where you go to the College in the morning for the local college for three hour 3 classes and then you go to the high school for the rest of the day.

**Evelyn Boodaghians** [00:02:27]  
OK.

**P14 Sandy R** [00:02:28]  
And that's, and that's my middle kid. And you get to graduate with an associate's degree, so it saves 2 years of University of Florida tuition and all that nonsense. I was really good about saving. I got scared. I was, I was 23 when I had my first kid and somebody told me about the Florida prepaid tuition plan and it used to be a good deal. What it was is you locked in today's rates for later.

**Evelyn Boodaghians** [00:02:58]  
I see.

**P14 Sandy R** [00:02:59]  
And then when my middle kid went, it was almost double the price. So I lucked out because they got my two older ones are going to have the associate's degree. So I already dumped the extra credits for my oldest into my youngest because, you know, they're up at the college too. And I buy them the meal plans, but they constantly want to eat out and the delivery service. And, you know, we try to send them, you know, him and the roommates, you know, surprises with pizzas and stuff on the weekends. So not only am I spending at my house here too, because, you know, with my mom, I'm constantly ordering stuff 'cause it's just, you know, on the run. And so, yeah, I other than a mortgage, I think my biggest expense in life is food.

**Evelyn Boodaghians** [00:03:49]  
OK. And we'll get into all of that. I just wanted to clarify one thing. So you mentioned that eight months ago you moved back to Pittsburgh. Yes, your 16 year old son, does he live in Pittsburgh with you or is?

**P14 Sandy R** [00:04:03]  
He no, they're both still at the house and I went home twice last month, twice the month before, once the month I I go home at least once or twice a month.

**Evelyn Boodaghians** [00:04:13]  
OK. OK. So you go back once or twice a month. They are in Florida.

**P14 Sandy R** [00:04:19]  
You're in, Yes. But like I said, you know, The kids will call me after school and be like, hey mom, can you order us some pizzas or something? So I'm ordering here to deliver there (florida) as well here (Pittsburgh). It's just nuts.

**Evelyn Boodaghians** [00:04:33]  
OK, OK, I will get into all of that. OK, asked me to order. OK great. So we going over three kids. Those are the ages. You're also OK, so tell me a little bit about childcare for your kids now that they're 1618 and 25.

**Bookmark: Childcare and activities for kids**

**Evelyn Boodaghians** [00:04:53]  
I'm sure it probably varies so.

**P14 Sandy R** [00:04:55]  
Yeah, sports is a lot. My youngest, he runs cross country and track, which means we have to be at the school by 5:30 in the morning. My husband, he walks out the door about 3:45 in the morning. So he's more of a walks in the door and is like, MMM, smells good. What what's, what are we eating? And of course, my oldest now lives just a couple blocks from me. Of course, he didn't go far. And so he's always at the house for food or you know, we do pizza nights and Sunday dinners and, you know, it just, it just depends on what meets are going on and what games. But they always want to be fed as soon as they get in the door. Like, so a lot of times I'll have a delivery, like when I'm headed up to the school to get them, I'll already have something being delivered or we'll stop it, like the McDonald's, which I hate the smell of so much. And but my middle one just got his license so he does a lot more on his own where my middle one, my youngest also has practices and tutoring after school so I still have to get him all the time. My husband normally comes home between 2:00 and 6:00 depending on meetings so I can't. I hate to say this but you can't really count on him to make the meal plans or the shopping or anything like that. When they were little I had my oldest in daycare and it was a nightmare. I was working and I was constantly late and they would charge you a dollar per minute for being late on top of over $1000 a piece. So when we got pregnant with our second, we decided I was going to work from home and it just was so hectic with brand new babies. So for the third one, which was a surprise, well they're only, they're almost exactly 2 years apart.

**P14 Sandy R** [00:06:58]  
They actually have the same due date. Oh OK yeah I'm like OK so apparently we do this once a year and but so I stayed home with him and I didn't put either of them in daycare, but Florida has AVPK program where they're in at they go in at age 4. They teach them how to read and do crafts and that, but it's the half day thing.

**Bookmark: Volunteering and involvement in school**

**P14 Sandy R** [00:07:24]  
And so I win awards every year for volunteering at high school. And even when they moved to the high school building, I still do things in the summer and for the elementary building. And when my middle kid was in the VPK program, I used to volunteer there and drag them all over. We'd go to the zoo, to the post office, to the OR, you know, just class projects and they would let me bring him, you know, and the state paid for it, which was kind of nice. So it was a place to go and have both of them have fun for the day.

**Evelyn Boodaghians** [00:08:04]  
And.

**Bookmark: Traveling and attending sports events**

**P14 Sandy R** [00:08:05]  
So yeah, my oldest graduated from University of Florida Microbiology and Cell Science and I am a huge sports fan. So I would either bring both kids or each other kid and we would go. We had season tickets for football and which also requires a lot of restaurant eating and and three hours each way if we were lucky on on the highway. So I sucked it up and my oldest was pretty mad because he played golf and we would drive all over the state for this. And so I got a Kia Soul and my husband said you're never going to last because I drove a truck.

**Bookmark: Driving and vehicle choices**

**P14 Sandy R** [00:08:50]  
But he's like, you're just putting, you know, 10s of thousands of miles on this thing and you know, the gas is so much. So I came home with this Kia Soul. He goes, I don't give you 3 weeks. We kept it for four years. And the week that my son was moving to University of Florida, we moved him. I went and bought a minivan. He goes, so I've been sitting in a Kia Soul for four years and now you're going to go get stuff because my kids are tall, 510. My oldest is 6 foot. I think my middle one's six one. Yeah. So we're all crammed in this Kia so and he goes, I can't believe you did this to me for four years. But it was great because like I said, I'd go back and forth all the time with them and moving him in and out of the dorm. I didn't have to pay for U hauls and everything. I'm sorry. I talk a lot. No.

**Evelyn Boodaghians** [00:09:39]  
It's OK. That's perfect. I want to focus in on your 16 year old a little bit. OK.

**Bookmark: 16-year-old's driving progress**

**Evelyn Boodaghians** [00:09:46]  
So you mentioned your 18 year old drives. Does your 16 year old drive or not so much?

**P14 Sandy R** [00:09:50]  
So he dragged his feet. In Florida, you're allowed to get your permit on your 15th birthday, but you have to keep it for an entire year before you're allowed to get the. So he's been driving, but with me teaching because he, I think he still has four more months before you can get it. And I didn't understand because the school offered the link school, you know, where you go get your permit and you can take the permit test at the house and everything. And then you just go down to the DMV and they already have it in the system and you get a license. But he kept dragging his feet, dragging his feet, and now he's regretting it.

**Evelyn Boodaghians** [00:10:28]  
I see.

**P14 Sandy R** [00:10:29]  
So in my, my oldest son did not get a driver's license until he graduated college. So he had a permit the whole time, which, you know, I taught him how to drive and everything else. But he's like, you know, mom, the parking stinks. He goes there's nowhere for me to park. I'd rather you just give me that parking money every month. I'm like OK.

**Evelyn Boodaghians** [00:10:50]  
OK.

**Bookmark: Transportation to school**

**Evelyn Boodaghians** [00:10:52]  
And then so how does your 16 year old get places to school and things like that?

**P14 Sandy R** [00:10:57]  
I drive him, but right now he is he he runs. The kid runs about 7 miles a day and we only live 3 miles from the school so sometimes he runs when I'm not there or we bought him a new bike with a with a lock and they have a a bike rack. So it just depends because he does the morning on Mondays, Wednesdays and Fridays and it's after school on Tuesday Thursday. So some mornings he just says forget it, I'm going to run. And other mornings he's like, I'm never going to make it, I got to take the bike.

**Evelyn Boodaghians** [00:11:30]  
And does your 16 year old have his own phone or no Not?

**P14 Sandy R** [00:11:33]  
Yet. Oh yes, of course.

**Bookmark: Phone usage and social media**

**Evelyn Boodaghians** [00:11:36]  
Tell me a little bit.

**P14 Sandy R** [00:11:37]  
It's so funny because they drop them all the time and they go OtterBox and I'm like, I'm going to kill you. I'm.

**Evelyn Boodaghians** [00:11:46]  
Like how do you see him using his phone now the days?

**P14 Sandy R** [00:11:50]  
He texts a lot and they do that TikTok and the Instagram. My middle one is more of a gamer and in my oldest he works somewhere where they're not even allowed to bring their phone in. I'm like so but they're constantly on it. It's like a lifeline. And the middle one, they just split up with their girlfriends, but they would stay on the FaceTime all night while they're sleeping. I'm like, you're watching each other sleep. I'm like, that's the creepiest thing ever. Like, but they're constantly running out of juice. You wouldn't imagine how many cords I buy for the car and their rooms. And then they want the like the 15 foot one so they can plug it in 'cause they're running out and still lay on their beds and, and everything else. Yeah, it's it's nuts.

**Bookmark: Rules around phone usage**

**Evelyn Boodaghians** [00:12:47]  
For your 16 year old, do you have any rules around the phone or not so much?

**P14 Sandy R** [00:12:52]  
I did it first. I put that app on there where he every time he won the download something, they would send me a notification on my phone and I would have to prove approve it, which it was great in some ways because I didn't let him have the TikTok or or certain other games. You know, when he was younger 13 ish and but he'd constantly our house is a two-story and it's like a loft and he'd run over to the loft. Mom, can you prove this? Mom, can you prove this? It was constant. So when he hit, I think it was Christmas after he turned 15, we took the app off and we said OK.

**Evelyn Boodaghians** [00:13:39]  
And it seems like maybe that was because he kept coming up and saying, well.

**P14 Sandy R** [00:13:42]  
Yeah, and to be honest, he only asked for like two things that I said no to. So it it, you know, he downloads like Roblox still and and things like that. So I mean, there's no harm in that. And yeah, like I said, he wanted some game that's called for blood and violence. And I said no way. And then he asked for the TikTok and I said no way. And because we really didn't want him doing the social media. But I did find out that all they have to do is enter their birthday to be 18. You know, there's not a SO my middle one got away with it, but my youngest one didn't because it it sent me the approval.

**Evelyn Boodaghians** [00:14:24]  
Right.

**Bookmark: Independence and responsibilities**

**Evelyn Boodaghians** [00:14:25]  
And how independent would you say your 16 year old is?

**P14 Sandy R** [00:14:31]  
So he's probably my only helpful child in the house. I can trust him. His buddy comes over from a couple doors down and they go bike riding and fishing and play games in the yard. I set up a volleyball net. I taught him how to do some basic cooking so, you know, he can make eggs and, and things like that. You know, I taught him how to use the grill. I'd say he's probably probably my most independent. He brings down his clothes and you know, he put, I said, just bring them down. I'll wash them and, and with the uniforms they go to. What do you call it? Not a private school. I'm, I'm, it will come to me in a minute, But they have uniforms. So I, I hung up, I hang them in the laundry room so I'm never in a rush in the morning. They come down, they get their tie, they get their uniform. And but yeah, I, I'd say he's pretty independent. He helped us build a shed this summer, like going to Lowe's. He drove my truck to Lowe's, loaded up all the wood and was out there for hours on end building this shed and we built a train table. Like he's, he's pretty handy and, and pretty independent. During COVID, you know, of course, they couldn't go in. And so got them two laptops and they were perfect. I made them sit at the table. I'm like, you're not taking this upstairs and just doing whatever. But they were good. They, you know, set up the logins and did everything and do you know who's just monitoring, you know, what are you working on? That was it. They. So yeah, I'd say they're pretty independent except for needing a ride from me or money. My middle one works.

**Evelyn Boodaghians** [00:16:14]  
OK, yeah, we'll get into at one point near the end, we'll talk about money a bit with the kids.

**Bookmark: Food and meal preparation**

**Evelyn Boodaghians** [00:16:19]  
I want to understand how like food works for your family. So tell me, like, how does breakfast usually go lunch, Dinner for. We'll focus on the 16 and 18 year olds since it sounds like they live in the house. The 25 year olds alone, yeah.

**P14 Sandy R** [00:16:35]  
Oh, he comes over to eat, don't worry, but so I'll get up about 4:45. They, they hate school lunches, so they bring a lunch and snacks with them every day. So I'll, I'll get up. They love my homemade fried rice or Buffalo chicken dip. And of course their friends do too, so I have to pack extras for them as well. But when my son runs in the morning, he likes hard boiled eggs and something a protein bar and and that. But really, they hit me up for eating out right after school.

**P14 Sandy R** [00:17:17]  
And then, you know, since I'm home, I'll throw something in a crock pot or something in the oven that slow cooks for the day. But a lot of times if they have stuff after school, I can't do that because otherwise we just come home. And you know, nobody wants to. You know they want to be eating right now.

**Evelyn Boodaghians** [00:17:34]  
OK, so for lunch, you pack their lunch every day. Yeah. OK. And then for breakfast, your son hard boiled eggs or something like that for breakfast.

**P14 Sandy R** [00:17:43]  
Yeah, or regular eggs if it's a regular morning and not a track morning, 'cause he doesn't like the heavy stuff in his. Yeah, he'll get sick trying to run that much.

**Evelyn Boodaghians** [00:17:53]  
And does he make that breakfast for himself, or do you who like cooks that?

**P14 Sandy R** [00:17:57]  
I normally do that because I let him sleep in at the last minute because he's getting up. And like I said in my middle one, he goes to the college three days a week. So he gets to sleep in for two for two of the days. And so he's he's like, Nope, don't want anything. But yeah, I try to make him a hot breakfast in the morning unless it's running.

**Evelyn Boodaghians** [00:18:18]  
And then dinner. You mentioned you'll try to set up a crock pot, but sometimes that doesn't happen.

**P14 Sandy R** [00:18:22]  
Yeah, yeah. If I know that we have a meet or game after school and we're not getting home till 8:00 anyway, I normally have something ordered and we'd either pick it up or have it delivered.

**Evelyn Boodaghians** [00:18:33]  
OK. And how often would you say you're doing the crock pot cooking versus the pickup slash delivery?

**P14 Sandy R** [00:18:42]  
We to be honest, this past month I can look at my Uber Eats thing and I think I ordered them.

**P14 Sandy R** [00:18:51]  
16 times last month because it was running season, you know, and I was coming back and forth from here. And so, yeah, it it was, it's sickening the amount of money I spent last month.

**Evelyn Boodaghians** [00:19:06]  
Yeah. And then tell me a little bit about, so those are like weekdays.

**Bookmark: Weekend meals and activities**

**Evelyn Boodaghians** [00:19:10]  
What do weekends look like? Is it the same? Is it different?

**P14 Sandy R** [00:19:14]  
They normally like to do pizzas on Friday night, which I will have delivered. It's just an argument of which pizza place we're getting and but Sunday nights I I like to cook a big family dinner.

**Evelyn Boodaghians** [00:19:32]  
And then how about like lunches on the weekends? What about?

**P14 Sandy R** [00:19:35]  
We are huge movie fanatics and so we learned if we go to a matinee, it's much cheaper, you know, and so we get the popcorn and the sodas and the candy and then we'll stop at like five guys or order it to go because it's right around the corner. But it's you should see my AMC gap. It's crazy too, because they always want to bring a friend or girlfriend. And so you know the. The five of us going, I would say, always turns out into 9.

**Evelyn Boodaghians** [00:20:09]  
I want to chat a little bit about grocery shopping.

**Bookmark: Grocery shopping habits**

**Evelyn Boodaghians** [00:20:11]  
So tell me, like, what does that look like for your family?

**P14 Sandy R** [00:20:14]  
So I go on weekdays by myself because they throw crap in my cart and it's so much busier. So I go with all the old people during the week where there's nobody in the store when they first open. I try to make a list most of the time and plan out some dinners and, and of course, you know, lunches and snacks. But I also, in addition to Publix, I shop at B JS a lot and 'cause they just, they, they eat so much, it's, it's much more cost effective to do that. And we were kind of worried at first how much was going to be left over, you know, but don't have that problem.

**Evelyn Boodaghians** [00:20:57]  
Yeah, you mentioned that you try to make a list.

**Bookmark: Meal planning and shopping list**

**Evelyn Boodaghians** [00:21:01]  
Tell me a little bit about that.

**P14 Sandy R** [00:21:03]  
So I started with the excel and I would make a list or I would write a list and leave it on the counter and then. So I tried to start doing this notes app in my iPhone and that seems to help a lot, but I really do.

**Bookmark: Personal hygiene and toiletries**

**P14 Sandy R** [00:21:20]  
They always have requests on their favorite meals. So it a lot of it is from making them for so many years. I don't really need it. It's like the special things that we ask for, like toiletries, personal hygiene stuff. You know, it's like, I hate to come home for BJ's and the one will tell me I'm out of toothpaste up here or toilet paper or something. I'm like, are you serious? Because I buy them their own stash and keep them upstairs in their own bathroom. But or I'm at a shampoo and I'm like, you know, I don't want to go to BJ's for just one item. And so they tried to start being better. Like we're running out. Plus my youngest, my 16 year old, since he runs track on the varsity, they gave him a huge locker in the locker room. So he takes showers and stuff after running before school. So, you know, he'll pack his uniform. He goes in like shorts and that but he takes a shower so he needs a whole separate bathroom for school.

**Evelyn Boodaghians** [00:22:19]  
Right. Then you mentioned there's a you now use the Notes app and you mentioned that's made it easier.

**Bookmark: Use of Notes app for grocery list**

**Evelyn Boodaghians** [00:22:25]  
Tell me a little bit about why that's made it easier.

**P14 Sandy R** [00:22:28]  
Because I'll be sitting here walking around the house and I always have like the phone in my pocket or near me and if I see something that's running out, I can grab it and just do text to talk, talk to text, sorry. And it just, and I know when I go to the store because of Apple Pay, I'm going to have this. I'm not going to leave this on the counter. And I always have to have it in case something happens at school. And you know, the kids need me, the school needs me. So it's it's been the best thing for me since I know it's always on me.

**Evelyn Boodaghians** [00:23:00]  
And your kids have access to add to this notes app themself or no, It's just for you, no?

**P14 Sandy R** [00:23:09]  
But they'll send me a text with I need this and that and I and then I have the phone in my hand while I'm reading the text and I just add it.

**Evelyn Boodaghians** [00:23:18]  
OK. And it sounds like you're going into the store weekdays by yourself. Do you ever do online orders for groceries or things like that or not so much?

**Bookmark: Online grocery orders**

**P14 Sandy R** [00:23:29]  
Actually, yes, I just placed a a big one for toiletries and that here from Sam's Club.

**Evelyn Boodaghians** [00:23:38]  
And why did you decide to do one online this time versus going into?

**P14 Sandy R** [00:23:42]  
This because I, I'm up here at my mom's and to try to go all the way out. It's not near us. So it's cheaper, you know, just with their small delivery fee just to have it all. And I, I stocked up. I mean, collagen, fiber, tampons, like pretzels, snacks for me, but yeah.

**Evelyn Boodaghians** [00:24:05]  
Do you ever do that when you're in Florida with your kids or no, not so much.

**Bookmark: Shopping on Amazon for various items**

**P14 Sandy R** [00:24:11]  
I do have toilet paper delivered from Walmart because they have the only kind that I like and it's in the big package and so I have toilet paper delivered from Walmart. But normally no. I do shop a lot on Amazon. OK, so I'm I'm constantly having a delivery from Amazon. It's it's kind of rare if I don't and my son also is addicted to Timu site.

**Evelyn Boodaghians** [00:24:44]  
OK.

**P14 Sandy R** [00:24:45]  
So there's always something coming from them as well.

**Evelyn Boodaghians** [00:24:51]  
When you're shopping online on Amazon, what kind of is that like for household goods? Like or not is anything.

**P14 Sandy R** [00:24:59]  
You know they asked for shorts, I'll buy. I'll buy some supplements from there. My husband has bought Motorcycle Hot. Our shopping list from Amazon is so random, but I got to tell you this past Christmas I did 90% of my Christmas shopping on Amazon. So video games, gift Netflix, gift cards, I send gift cards to my nieces and nephews through Amazon. So I I think it's probably my biggest shopping place. OK, OK, OK great. I bought a fan the other day.

**Evelyn Boodaghians** [00:25:41]  
We talked about cooking, so it sounds like crock pot.

**Bookmark: Cooking with crock pots and insta pots**

**Evelyn Boodaghians** [00:25:45]  
Sometime Sunday you try to do a big family dinner.

**P14 Sandy R** [00:25:48]  
Yeah, I also have two insta pots. OK though I can make a side and a meat all in one thing and they love it. It comes out even better than in the oven 'cause everything is just so tender. And like even when I make my homemade Mac and cheese in there, like everything just melts. So much better than a box garbage. So yeah, I normally have two of them going.

**Evelyn Boodaghians** [00:26:13]  
Yeah. Oh, I think my light's going to turn off there. OK, never mind. Does anyone else in your family cook other than yourself?

**Bookmark: Family members' involvement in cooking**

**Evelyn Boodaghians** [00:26:20]  
Or is are you mostly the cook?

**P14 Sandy R** [00:26:22]  
I am the cook 95% of the time. My husband likes to make pancakes and waffles. I bought him a waffle iron and he'll make. He's a country boy, so he likes biscuits and gravy and I just that grease with the I just can't do it. So he'll, he'll do that. And I also cannot stick my hand in a Turkey on Thanksgiving and Christmas. So he pulls out all the gum for me. I make the stuffing, he stuffs that, he touches it. I I can't even look at it. I start gagging and I'll eat it once it's cooked. But the raw thing, no way, which I don't understand 'cause I have no problem handling chicken. So, but it's normally like chicken breast. But so yeah, holidays he'll do the big piece of meat and I'll do all the sides and then on the weekends, not every weekend, he'll do the the breakfast.

**P14 Sandy R** [00:27:19]  
Now my middle one does come, come down. I can hear him because our bedroom is downstairs and they're all they have the entire upstairs, the loft, 3 bedrooms and a bathroom. But I can hear him sometimes at like 2:30 in the morning, come down and he'll make himself some eggs or something. And you know, so I know he fixes snacks, but not a big meal. And my youngest one, he got on a kick. I don't know what he was watching on Instagram, but he came down and begged me to get one of those KitchenAid mixers. And so I got one. And we make cookies, cakes, cupcakes like the kid likes to bake.

**Evelyn Boodaghians** [00:27:59]  
OK.

**P14 Sandy R** [00:28:00]  
It's messy. Nice.

**Evelyn Boodaghians** [00:28:05]  
OK.

**Bookmark: Utilizing food delivery services**

**Evelyn Boodaghians** [00:28:05]  
And then you've mentioned food delivery, so I want to get into that a bit. So tell me like, how are the different ways you use food delivery? What are situations? Things like that?

**P14 Sandy R** [00:28:17]  
So like I said, if my husband's working late or I know that they have a game, nobody wants to come in at 9:00. We like to get something already sitting there because, you know, even if I make it during the day, you got to come home, get all the plates on. Everything has to be heated up. So it's a lot easier when we leave the field or the track to have it be delivered for when we're getting there.

**Bookmark: Favorite places to order from**

**P14 Sandy R** [00:28:39]  
So we basically meet them in the driveway. We figured out the times. My biggest place that I order from is Panera.

**Evelyn Boodaghians** [00:28:47]  
OK.

**P14 Sandy R** [00:28:51]  
So there our house is here, the meats here, and then Panera's just right up the road. So I know by the time we get in the car it's going to be right there. And same with the pizza. I normally order it on the way home and I actually drive by the pizza place and just get everybody in the door and it comes with within 5 minutes. But I think those are our two biggest places that we order from like consistently.

**Evelyn Boodaghians** [00:29:21]  
OK.

**Bookmark: Decision-making process for ordering food**

**P14 Sandy R** [00:29:23]  
Chick-fil-A. OK, Chick-fil-A.

**Evelyn Boodaghians** [00:29:27]  
And then who decides like when you're going to order food?

**P14 Sandy R** [00:29:31]  
It's normally me because, you know, I'm the one that's in charge of all the meals. So, you know, if I tell my husband I just didn't feel like doing it today or I was at the school too long, you know, I, I just need to get delivery tonight. And then, you know, if we have a really busy week on the weekend, he'll say to me, you just want to have something to deliver. And I'm like.

**Evelyn Boodaghians** [00:29:54]  
Yes.

**Bookmark: Who places the orders**

**Evelyn Boodaghians** [00:29:54]  
And then who actually places the orders?

**P14 Sandy R** [00:29:57]  
I do through my apps. My husband isn't one to have a bunch of apps on his phone and he doesn't like to give out his phone number. So everything the school bills ordering all has my e-mail and my phone number. He hates the the junk emails too. So he's like, Nope, it's all going to be on you. I'm like, OK, so I sit here in the morning when I get up and I, I must delete 30 some garbage emails, you know, and then I get all these weird, I don't know what you call them phishing text.

**Bookmark: Annoyance with excessive notifications**

**P14 Sandy R** [00:30:32]  
But the one thing I have to say that I don't like about the Instacart and the Uber is that they send me text every single day and emails. And I'm like, you know, I'm not going to order out every single day. And so it's just become, I think that's, that's my biggest annoyance with them is that they, they like I said, it's text and emails every day.

**Evelyn Boodaghians** [00:30:56]  
Yeah, that makes sense.

**Bookmark: Ordering food based on preferences**

**Evelyn Boodaghians** [00:31:00]  
When you guys are, when you've decided today is ordering out day. Tell me a little bit about how you guys come to the decision of where you're going to order out from. It's.

**P14 Sandy R** [00:31:09]  
Kind of a vote, but it's normally between what my boys want so that they eat, you know what I mean? So it's like, OK, well, I want to have. Luckily my kids are really good. They like sushi, they like Thai food, they like Chinese. They like, you know, they have a pretty good palate for kids. And so it's normally not a big deal when somebody says I really want egg rolls tonight or I want fried rice or can you get me sushi? You know, and, and I'll sometimes, you know, if one of them wants a pizza or one of them wants sushi, I just do both. It's just easier. I know they're going to eat the leftovers. You know food does not go to waste in our house.

**Evelyn Boodaghians** [00:31:56]  
OK, so sometimes if they want different things, you'll order from two different.

**P14 Sandy R** [00:31:59]  
Places I will because I know it will be eaten if they don't eat it all during dinner time, they'll eat it as a snack at night. Or I, I can get lucky and use it in their lunches for the next day because they have access to microwaves and everything in their cafeteria. So they like they, they're spoiled. They like, you know, their kids, their friends, you know, have sandwiches and stuff. And my kids are bringing, you know, spaghetti and meatballs. And so everybody wants. Can I have some of that? I'll trade, you do.

**Evelyn Boodaghians** [00:32:31]  
Your kids ever order food delivery on their own independently?

**Bookmark: Kids ordering food independently**

**P14 Sandy R** [00:32:35]  
My middle one does.

**Evelyn Boodaghians** [00:32:40]  
Tell me a little bit about that. Why does he do it and your youngest doesn't?

**P14 Sandy R** [00:32:45]  
Well, Casey's normally, like I said, now that Bryce drives, he's I pick him up all the time so we can stop on our own or we order on our own. Whereas in my middle one works at Taco Bell. So he has access to a paycheck. So if he's upstairs gaming and at 1:00 in the morning, he wants something to eat, he orders it. He has his own card. It's it's a debit card. It's not a credit card, but but money burns a pole in his pocket. And my youngest likes to save. So if he wants to eat out, he'll say, hey, mom, do you want some of this? So that I pay for it. He's smart. I'm like my middle one that will order something and then just go upstairs with it so.

**Evelyn Boodaghians** [00:33:30]  
I see. OK. OK, So your youngest will ask will you guys come home together? So you guys will maybe pick something up or if you want something specifically, he'll ask you to order. But your middle will just do it on his own. He has his own debit card.

**P14 Sandy R** [00:33:49]  
And he, he was working during the summer like five days a week, and they would give him a free meal. So he gained about 20 lbs when he's working at this Taco Bell. I was kind of glad when you said we're like, dude, 'cause he's already big, you know, but he's eating the, the free meal there. And then he would order other garbage when he 'cause he was working till 11:30 at night, you know, they're open late. And so, yeah, he would eat his free meal there when he first got there for the shift, and then he would order something. I mean, I don't care. We just ask them, please tell them don't ring the doorbell because my husband goes to bed early because he gets up so early. So like, that was our one thing. And you, you need to track it on your phone 'cause it tells you, you know, we're almost there, 4 minutes away. I said you got to be downstairs for it. That's my only rule.

**Evelyn Boodaghians** [00:34:43]  
OK, so that's your only rule. No other rules with him in ordering food.

**P14 Sandy R** [00:34:48]  
No, I just don't. I don't like to have drinks upstairs in case they spill so he sneaks stuff.

**Bookmark: Teenager's food delivery habits**

**P14 Sandy R** [00:34:55]  
I know he does, he's a teenager but normally when it comes he'll sit there and with with his phone and just scroll through stuff and eat his take out so.

**Bookmark: When did he start ordering on his own from food delivery?**

**Evelyn Boodaghians** [00:35:06]  
When did he start ordering on his own from food delivery?

**P14 Sandy R** [00:35:14]  
I'd say he put the app on his phone when he first got the the job in the card, which was jeez, it's going a year and a half, almost two years now.

**Evelyn Boodaghians** [00:35:26]  
So he was like 16 at the time.

**P14 Sandy R** [00:35:28]  
Yeah, because I took them when they were little to the bank and I got them savings accounts, but they were not allowed to have Visa cards through our credit union until they were 16. So he was on top of that. Like take me, I have money in my account, I want to spend it and I don't want your approval to go pay.

**Evelyn Boodaghians** [00:35:50]  
So they had bank accounts from when they were young, but it wasn't until he got his first job or he got his own debit card.

**P14 Sandy R** [00:35:57]  
Yeah, so they get, so my parents were divorced and Matt's parents aren't, but he has 123456 grandparents and they all send money now for birthdays, Christmases, he just graduated so he got a bunch of cash, but he's he's always had money. He just never had a Visa card.

**Evelyn Boodaghians** [00:36:23]  
And so how did it work back then when he didn't have a debit card but they had this money?

**P14 Sandy R** [00:36:27]  
So I also have an account at the credit union too. So if he would want something from Amazon, I would order it and then just do a transfer on the computer for the amount, which my look, my little one would always, you know, hey mom, you know, I want some new shoes, but will you get them or I want this video game, but will you get it? Whereas in my middle one just didn't care. He's like, just order it for me and take the money out. And and they also had logins so they could see, you know, what was being transferred and you know, they get the receipt from Amazon. So we were. We never had a problem.

**Evelyn Boodaghians** [00:37:04]  
Yeah.

**Bookmark: Motivation behind setting up bank accounts for the children**

**Evelyn Boodaghians** [00:37:05]  
Tell me a little bit about like, why did you set them up with the bank accounts when they were young? What was kind of the motivation there?

**P14 Sandy R** [00:37:11]  
To teach them responsibility and money so that and that's why I wanted to make sure that they had the logins so they could see what they were spending and if they were getting out of control, how fast that balance was going down and then they have to wait to birthday or something else to refill it. So it really helped them with time, money management and sometimes you just, you can't have everything you want. You know the the instant gratification just sometimes can't be done so.

**Bookmark: Rules and spending habits of the children**

**Evelyn Boodaghians** [00:37:43]  
Did you guys have any rules back then with how they spent the money or not so much?

**P14 Sandy R** [00:37:48]  
No, they, they wanted sporting equipment and video games, you know, and, and then a couple years ago they wanted Netflix. And so, you know, got them just gift cards because I said, don't put that on your Visa card because, you know, they'll just keep charging. So I, I taught him just to buy the gift card, load it up and then work from there. And when we first started it, $100 would last the whole year. Now in October, he's like they raised the prices and he has to buy another one for for the whole year.

**Evelyn Boodaghians** [00:38:26]  
OK, OK. And we'll come back. I want to talk about subscription a little bit later, but it makes sense. OK, take it off. OK, Sorry, we went down a couple rabbit holes, but that's good.

**P14 Sandy R** [00:38:39]  
No.

**Evelyn Boodaghians** [00:38:40]  
No, no, it's on me. These are all questions I wanted to get to. It just naturally came up, so that's good. So your youngest, does he have a job now or No, not yet?

**P14 Sandy R** [00:38:49]  
Well, he works for the neighbor. He pet sits and they pay him well because they travel a lot. He's a chiropractor and she's in the military. He just retired from the military reserves, So. And they have three different chiropractor offices and they like to travel because her parents live in Puerto Rico. And they were bringing three dogs and two cats to the kennel. Yeah. And so Jason came over and knocked on the door and he said, you know, Casey's probably the only kid I really trust in this neighborhood. And I trust him in my home. I trust him with my keys. That's his buddy Chris that he hangs out with all the time. He said. So it would be mutually beneficial to both of us if he were to to pet sit. And Andy, not Andy. I always call my youngest Andy. It's my brother's name.

**P14 Sandy R** [00:39:43]  
And Casey gets to make cash and he's making way more than what he would at Taco Taco Bell. And then like I said, we were building the shed and I was like, dude, this is, you know, if I were to have somebody come and do this, this would be thousands of dollars. So, you know, we, we kicked the money for that. Like he does things around the house. So really it's for neighbors with their pets and just us. But no, he doesn't have a job.

**Evelyn Boodaghians** [00:40:15]  
And does he have a debit card or no?

**P14 Sandy R** [00:40:17]  
Yes.

**Evelyn Boodaghians** [00:40:18]  
OK.

**P14 Sandy R** [00:40:19]  
Yes, when he turned 16, we went and got him one They because it's called something turtle account where I don't know, something with the rules with the credit card that you can't have one until you're 16. So he changed from they both changed from a turtle account which is the little kids account to a student checking.

**Evelyn Boodaghians** [00:40:38]  
OK.

**Bookmark: Monitoring and managing spending**

**Evelyn Boodaghians** [00:40:41]  
And how do you manage or not manage your 16 year olds, like spending in any way? Do you? Yeah. What do you do for that?

**P14 Sandy R** [00:40:50]  
Well, I'm, I'm kind of lucky because like I said, he gets up in the morning and we're at practice, he's at school all day and then he has meets and games. So he's not really running around all the time. But he, he'd like I said, he likes to go to the movies, but he'd rather go with me because I pay for it. But he does check the we've had in the past. What do you call it? Fraud on the cards. So they're really good because they have the apps on their phones that they look at it every day. So they make sure that nothing's being taken and that they're not overspending. Like I said, my middle one is more of the let's have something delivered from Amazon or Timu or something, you know, and but my middle one, my youngest is pretty good because he likes to try things on too. Like, so we still go to Dick's Sporting Goods. He tries the shoes on, you know, but a lot of the clothes, he'll just ask me. He's like, mom, you know, this is where. And I can tell from the laundry, you know, this is wearing out or this is too small. They're growing like crazy. So, you know, I'm like, OK. And he's like, I don't care if they're five of the same shorts. He's like, just get me 5 new pairs. And I'm like, OK, you know, so. And like I said though, you know, he's, he's really good about not blowing money out and eating like my middle one. He he doesn't access. He did go on that kick where he wanted. I know we're going to talk about subscriptions, but an Xbox subscription, which I also go and do the gift cards for that too, so that he's not putting that on file. But like I said, I still have access to their account because they were, he's still under 18. So I can transfer the money. So I'll buy him the gift card and then he transfers the money over to me.

**Evelyn Boodaghians** [00:42:43]  
OK, so it sounds like he's a little bit more of a saver. You're not sorry about him blowing his money with your middle child that spends a little bit more. Do you monitor any of his spending or not so.

**P14 Sandy R** [00:42:56]  
Much Oh, I do. And it's it's an argument sometimes because I look at his bank account and I'm like, you know that you ate out twice yesterday and you know, like picking up just something here and there, even if it's 711, he's picking up something. I'm like, this is crazy. I'm like, I go to BJ's. There's cases of Gatorade and everything else in the garage. Like, why are you going and buying a three $4.00 drink? But like you said, it's his money, he earns it. And I'm like, all right.

**Evelyn Boodaghians** [00:43:26]  
OK, so you check on it and you call him out a bit, but you get involved with saying don't do.

**P14 Sandy R** [00:43:33]  
Nope. OK.

**Evelyn Boodaghians** [00:43:36]  
And tell me, like you, when you mention you check on it, what does that look like? How do you do that?

**P14 Sandy R** [00:43:39]  
I have it on both my iPad and my iPhone and it's just the app and I have the the finger. So it takes me two seconds just to look at it. And he always has charges and Casey might not even spend anything once a week. But I look at them both and like I said, it's just a drop down menu so I can click right into them and takes me two seconds when when I'm sitting there in the morning waiting for him to come downstairs.

**Evelyn Boodaghians** [00:44:07]  
Is there anything you wish you could do with managing their accounts that you currently can't do? Or any features that you use to manage that are helpful I.

**Bookmark: Features and benefits of online banking**

**P14 Sandy R** [00:44:17]  
Guess 2 some questions. I do love the online banking. I love that I can have an app on my phone. It does help me track where he's at when he does take the car too because he's spending money. So that's helpful. Cuz I'm like, if he says he's going somewhere, is he really? And I can see where he stopped cuz every time he goes out, he stops, whether it's for gas or Gatorade or something. And so I know that he's where he says he's gonna be. So it's kind of like one of those, what do you call those for the cars, the locks that. So tracking his accounts helps me. Yeah. And I do the same thing with their school, like the there's an app called Focus and it has every single assignment that's due and turned in and everything else. And I go on that every morning. It takes me two seconds. What have you not turned in? You know, what'd you get on the test? You know, I could tell if you didn't study.

**Evelyn Boodaghians** [00:45:16]  
Yeah. So you kind of use it to track where he's going, if he's going where he said there anything else that you like, wish you could do or is that cover the bases of what you're?

**P14 Sandy R** [00:45:28]  
Well, at first I was kind of, I don't know how to put it. You know, they didn't want checks. And I'm like, you need checks for some stuff. If you pay a bill, you know, not that they have a car payment, we pay it, but you know, at some point. So I taught them how to write a check, but the bank was like, oh, you know, we don't give them out anymore. I wish they could have had that done. But you know, Target, just last week, you can't even write a check at Target anymore. Do you know that?

**Evelyn Boodaghians** [00:45:58]  
Oh, I did not.

**P14 Sandy R** [00:45:59]  
Yep, they announced it last month and now if you go to Target, can't write a check, which cracks me up because there's a bunch of elderly people in there all the time that write checks. I'm like, what are they going to do? But yeah, they, my bank is pretty great. We have the mortgage through there, we had our car loans through there. They're easy access, good hours. Their banking online system is super user friendly. So, you know, I, I'm, I'm really happy with what we have for them. Yeah.

**Evelyn Boodaghians** [00:46:34]  
OK, OK. No, no, no, we're covered all the questions, just in a different order. So I'm trying to figure, OK, I mean, going on, you mentioned that there are times when you're in Pittsburgh, but you order for your kids in Fort.

**Bookmark: Ordering food for children**

**Evelyn Boodaghians** [00:46:53]  
Tell me a little bit about those times, like when does that come up? How does it work?

**P14 Sandy R** [00:46:58]  
They'll, they always call me when they're getting out of, they call me in the morning and then they call me when they're getting out of school. And then my husband will call sometimes and say I'm running late for a meeting. So it's this Uber Eats is pretty user friendly too, because I can go in there and just change the address of where I'm at. And of course I have a couple saved so I can go right in there and it goes to either here or where they're at and I I can choose. So that's nice. Yeah. Like you can just change the e-mail right there and and then the restaurants all change for where you're at, but.

**Evelyn Boodaghians** [00:47:39]  
OK.

**P14 Sandy R** [00:47:40]  
Or they'll call and say we have a game tonight, can you order something for we're leaving now, you know, because they'll give me an update on how they did. And my husband would like, we're leaving the field or the track now and I can order. And so it's showing up when they get there because I can do the tip and everything on the app. But they don't. Yeah, they don't have to do anything other than place the order, you know. What do you guys want?

**Bookmark: Reasons for ordering for children**

**Evelyn Boodaghians** [00:48:04]  
And why do you find yourself ordering for them instead of them them ordering? What kind of led to the system?

**P14 Sandy R** [00:48:12]  
Well, I do the, I have a great credit card with cash back. And like I said, we've had issues with Bank of America before. And so I felt like we were getting new cards every five to six months because they were being, and I just didn't want them to be exposed like that because I can sit on the phone for an hour and work it out with them when they're in school. But if they try to do that stuff and, and plus they're young, how, how serious are they going to be taken? You know, And so it just between the cash back and the points and my subscription, it's just easier for me to do it.

**Evelyn Boodaghians** [00:48:55]  
Is there anything about this system that you have, this system of them calling things like that and the food delivery that you would change if you could like make it more ideal or is it working right now?

**P14 Sandy R** [00:49:06]  
So the I got to, I got to say there was only one time that I used the Uber Eats and I used it for a grocery store and there was one item missing, but I texted their customer service and they refunded me for that amount. You know, it wasn't something that I desperately needed, but I haven't had any problems with them at all like it's they've been. So I got to tell you, I like the Uber Eats over the Instacart because I don't feel like they have enough variety. They they charge too much on a delivery. So even though I loaded it, I never bought their subscription because I was doing so well with the Uber Eats and, and like I said, consistent. And we have cameras at the house, you know, at the front door in the garage. So I can always, you know, text them and say, dude's pulling up if you guys are upstairs playing. And so I know that I can watch when things are being delivered too. And I like that. I do that the blink from Amazon.

**Evelyn Boodaghians** [00:50:10]  
Gotcha. OK. And then when you're middle son, so he has the food delivery app on his phone, is that his own account?

**Bookmark: Sharing delivery app account**

**Evelyn Boodaghians** [00:50:18]  
Do you guys share an account? How does that work?

**P14 Sandy R** [00:50:21]  
It's his own account.

**Evelyn Boodaghians** [00:50:23]  
And why did you guys set up that way where he has?

**P14 Sandy R** [00:50:26]  
I couldn't, I couldn't figure out how to let him log into mine. And if you could share the delivery fee that I guess that's one drawback. I couldn't, I couldn't figure it out. When you go into the account, it can't say share, you know, like if when when we go to BJ's, my husband and I both get a card because you're allowed to have two for the family and but I couldn't figure out how to share that with anybody else.

**Bookmark: Desire for individual profiles in food delivery apps**

**Evelyn Boodaghians** [00:50:50]  
If you were to be able to share your account with him, how would what would be the ideal way that that would be set up? Like what?

**P14 Sandy R** [00:50:58]  
Well, he'd have to load his credit card in there and hopefully he isn't charging my credit card when he orders. I guess that would be the the biggest downfall and why we we don't do it.

**Evelyn Boodaghians** [00:51:09]  
OK, tell me a little bit more about what you mean by that.

**Bookmark: Concerns about credit card usage in shared account**

**P14 Sandy R** [00:51:12]  
Well, if he goes in there and I give him my because you can put more than one credit card in there, but if I give him just my login, is he going to be selecting his credit card or is he going to be selecting my credit card? So I guess it's just a separation of church and state.

**P14 Sandy R** [00:51:34]  
You know, I don't think he would. If he would do it, it would be an accident, but I just, I don't know. I I just don't feel comfortable with him running running around with a phone with my credit card information on it.

**Evelyn Boodaghians** [00:51:47]  
That makes sense. Is there any other like rules or features you'd want so that if you guys were sharing an account it would work for you?

**P14 Sandy R** [00:51:57]  
Well, I, I wish that there was like, like when you go into Netflix, whose profile are you using? You know, Sandy, Matt, Bryce, Casey and you choose the profile. I wish that was some a feature. By the way, if he went into his own profile, he would see his past orders. It would be just his credit card. And then I just pay for the delivery fee for the year and and that's fair to me. Yeah, I think, I think that's the one thing I would like because when we first started the Netflix, we just had his profile and he got really, he came downstairs, he goes, what are you watching? Because then based on what you watch, it gives you different suggestions and it was driving him nuts. So we set up the the second profile for my husband and I and then for him, which I like that 'cause we can share the account like that. I wish Uber Eats did that.

**Evelyn Boodaghians** [00:52:59]  
And then did you your youngest son, does he have any food delivery apps on his phone? I forgot and was that because he just will ask you if he wants something to confirm?

**Bookmark: Health concerns regarding kids' food delivery**

**Evelyn Boodaghians** [00:53:13]  
How do you feel just inside yourself I guess about your kids eating food delivery like what are your thoughts on that?

**P14 Sandy R** [00:53:22]  
Well, my middle one runs, like I said, so much so I don't, I feel like he could use a little bit more junk food just to replenish. But my middle one, he stopped playing basketball and just goes to work and that and he's putting on the pounds. And I worry about that because my husband's side of the family, there's some very overweight people and I just don't want him to fall into that or and then try to get out of it. I mean, because kids are cruel. And so, you know, it's not just health wise, but social wise. I don't want him eating all that crap all the time. But like I said, you know, you think Panera soup and salad is healthy for you, You should see the calories and the fat and everything else that is in that. And so I, I do and Taco Bell's garbage, I don't even think it's real meat. So I, I worry about him more than Casey because like, Casey eats pretty healthy. He wants granola bars, he wants protein bars, he wants, you know, eggs and lean meats. And so he's more health conscious because of what he does.

**Evelyn Boodaghians** [00:54:37]  
Yeah. So has that been a conversation in your house or not so much yet?

**P14 Sandy R** [00:54:42]  
Yes, it was 'cause I take them every year for their annual exam. The school does one too, for your BMI. And it showed that he was overweight. And when we went into the annual exam this year in April, the doctor said you're overweight. Something needs to change. And of course, my, my youngest was like, I told you. Yeah. And I'm like if if your brother's making fun of you, somebody at school is.

**Evelyn Boodaghians** [00:55:12]  
Yeah.

**P14 Sandy R** [00:55:15]  
But that's my main concern is the is the health and the waking. It's not so much the money.

**Evelyn Boodaghians** [00:55:24]  
Yeah, it's not so much the money spent. It's like the health aspects.

**P14 Sandy R** [00:55:26]  
Yeah, because we, like I said, my, my husband's side of the family has a history of obesity, diabetes, like just yeah, it's it's just no. And I don't want that to happen to my kids.

**Evelyn Boodaghians** [00:55:40]  
Yeah, that makes a lot of sense. OK, do do, do. I'm just looking. OK.

**Bookmark: Amazon account usage and issues**

**Evelyn Boodaghians** [00:55:48]  
I think you mentioned that you guys have Amazon. Tell me a little bit about how does that account work in terms of who uses it, how do you guys share it, things like that.

**P14 Sandy R** [00:55:59]  
So I've had Amazon for years and it was great when we first started because my husband went back to school and so we got a student discount on it. And now every year they just keep pumping it up and, and raising the price. And you know, what's supposed to be the next day delivery turns into two or three because they're behind or what, you know, it always just ends up being something, Oh, you got a censor. So I do like that I can order things that seem to always be in stock with what I have, with what I want. My kids, you know, they'll put things on the Amazon wish list.

**Bookmark: Wish list usage in Amazon account**

**P14 Sandy R** [00:56:39]  
You know, they'll come down and be like, can you put this on the wish list? So I have one of those. It's just the so. And now what I don't like about Amazon is their returns now that you have to go and drive it somewhere.

**Bookmark: Issues with Amazon returns and charges**

**P14 Sandy R** [00:56:54]  
And we live in the boonies, like their return places aren't anywhere near the house. And you know, while they do have a good return policy, you know, I'm, I'm, I'm driving, you know, it's, it's a, it's a trip in like we call going into town. So that's what I don't like about it anymore. Also, recently I didn't realize because I have the prime membership, it comes with the music and I noticed on my Amazon card, I also have an Amazon card. So I get the 5% cash back and but I noticed on my Amazon card they were charging me for Amazon Music and I was like, what is this? So I went online and I saw what's the difference between their premium and what's already included in prime? It's it's a download speed or something. But I only listened to on the Alexas in the house, you know, and we make our own playlist. So I'm like, I can't believe I've been charged this for several months now. So that was AI, don't even know how it it happened.

**Evelyn Boodaghians** [00:57:58]  
Yeah, that makes sense. So there was this like Amazon issue that happened with the music and the chart and then who has access to the Amazon?

**Bookmark: Access to Amazon account**

**Evelyn Boodaghians** [00:58:10]  
So you said your kids will add stuff to the wish list, but can?

**P14 Sandy R** [00:58:12]  
They just tell me and I add it. It's only my husband and I that have the login and order because it's my credit card.

**Evelyn Boodaghians** [00:58:22]  
OK, so because it's your credit card, they do not have access?

**P14 Sandy R** [00:58:26]  
No.

**Evelyn Boodaghians** [00:58:27]  
OK. OK. I'm just going to look through my questions one last time here. Sandy, I never had time because I want to let you go on time, but I just want to make sure if there's anything else.

**Bookmark: Closing remarks**

**Evelyn Boodaghians** [00:58:42]  
I think we covered everything. Just taking a look here. Awesome. Thank you for going into detail and all those things. I really appreciate it. I'm gonna mark off in user interviews that you were here, great participant. So that they handle all the incentives, but you can feel free to reach out to me if there's any issues you can on the app. Is there any questions I can answer or anything?

**P14 Sandy R** [00:59:04]  
I don't think I'll need it, but can you send me a thing with your name again?

**Evelyn Boodaghians** [00:59:08]  
Oh yeah, My name is Evelyn Boudaget. It's right there on this screen.

**P14 Sandy R** [00:59:13]  
I.

**Evelyn Boodaghians** [00:59:14]  
Don't see it? Oh.

**P14 Sandy R** [00:59:16]  
It's it's white in the white background, OK.

**Evelyn Boodaghians** [00:59:19]  
Yeah, yeah, that's just me.

**P14 Sandy R** [00:59:23]  
So did you get everything you needed?

**Evelyn Boodaghians** [00:59:25]  
Yeah, that was perfect. Thank you so much for your time today. I hope you have a great rest of your day and a week.

**P14 Sandy R** [00:59:30]  
Thank you so very much. I appreciate you. Thank.

**Evelyn Boodaghians** [00:59:31]  
You bye.

## **Notes**